Program A: Licensing

Program Authorization: R.S. Title 32 and 47 of the Louisiana Revised Statues

Program Description

The mission of the Licensing Program of the Office of Motor Vehicles is to serve people through the administration of motor vehicles registration and driver's license laws in a professional, compassionate and responsive manner while maintaining a high standard of quality through an innovative approach to customer service.

The goals of the Licensing Program of the Motor Vehicles are:

- 1. Improve customer service satisfaction by expediting the services rendered.
- 2. Through electronic access, improve the quality and quantity of the communication and data share with Louisiana courts, law enforcement agencies, other customer agencies and the public.
- 3. Improve the public's awareness of and compliance with Office of Motor Vehicles' rules and polices in order to reduce needless waits in line, unnecessary visits to the office and reduce telephone calls to the office.

The Licensing Program through field offices and headquarter units issues Louisiana driver's licenses, identification cards, license plates, registrations and certificates of titles; maintains driving records and vehicle records; enforces the state's mandatory automobile insurance liability insurance laws; reviews and processes files received from law enforcement agencies and courts, governmental agencies, insurance companies and individuals; takes action based on established law, policies and procedures; complies with several federal/state mandated and regulated programs such as Motor Voter Registration process and the Organ Donor process. This program collects over \$750 million in taxes annually.

RESOURCE ALLOCATION FOR THE PROGRAM

	ACTUAL 2000-2001	ACT 12 2001-2002	EXISTING 2001-2002	CONTINUATION 2002-2003	RECOMMENDED 2002-2003	RECOMMENDED OVER/(UNDER) EXISTING
MEANS OF FINANCING:						
STATE GENERAL FUND (Direct)	\$0	\$0	\$0	\$534,070	\$2,033	\$2,033
STATE GENERAL FUND BY:						
Interagency Transfers	29,613	206,946	206,946	206,946	206,946	0
Fees & Self-gen. Revenues	38,599,935	40,684,542	40,885,342	41,661,329	40,125,276	(760,066)
Statutory Dedications	496,976	7,490,157	7,490,157	8,214,128	10,259,865	2,769,708
Interim Emergency Board	0	0	0	0	0	0
FEDERAL FUNDS	0	0	347,636	246,685	241,636	(106,000)
TOTAL MEANS OF FINANCING	\$39,126,524	\$48,381,645	\$48,930,081	\$50,863,158	\$50,835,756	\$1,905,675
EXPENDITURES & REQUEST: Salaries	\$20,766,810	\$21,400,888	\$21,431,878	\$22,070,075	\$21,238,935	(\$192,943)
Other Compensation	618,546	1,038,672	1,038,672	1,038,672	1,052,087	13,415
Related Benefits	4,718,555	5,481,622	5,481,622	6,658,961	6,263,415	781,793
Total Operating Expenses	5,719,805	10,680,423	7,788,253	7,291,146	6,797,280	(990,973)
Professional Services	506,802	3,726,147	6,976,507	6,976,507	9,192,772	2,216,265
Total Other Charges	5,430,035	5,588,893	5,642,149	6,339,712	5,950,532	308,383
Total Acq. & Major Repairs	1,365,971	465,000	571,000	488,085	340,735	(230,265)
TOTAL EXPENDITURES AND REQUEST	\$39,126,524	\$48,381,645	\$48,930,081	\$50,863,158	\$50,835,756	\$1,905,675
AUTHORIZED FULL-TIME						
EQUIVALENTS: Classified	794	785	784	784	778	(6)
Unclassified	2	1	2	2	2	0
TOTAL	796	786	786	786	780	(6)

SOURCE OF FUNDING

This program is funded with State General Fund, Interagency Transfers, Fees and Self-generated Revenues, Statutory Dedications and Federal Funds. The Interagency Transfers are from the Highway Safety Commission to complete reports regarding driving while intoxicated. The Fees and Self-generated Revenues are derived through the issuance of drivers license reinstatement fees, provision of drivers records to insurance companies and various compulsory insurance administrative fees. Of major importance is the \$5.50 handling fee on all non- title motor vehicle transactions as authorized by R.S. 39:55.2. The Statutory Dedications are derived from the Office of Motor Vehicle Testing Fund (R.S. 32:412 (H), Motor Vehicles Customer Service and Technology Fund (R.S. 32:429.2) and the Deficit Elimination/Capital Outlay Escrow Replenishment Fund (R.S. 39:137). Per R.S. 39:36B.(8), see table for a listing o dedicated fund. The National Highway Traffic Administration provides a grant to the office to identify problem drivers.

						RECOMMENDED	
	ACTUAL	ACT 12	EXISTING	CONTINUATION	RECOMMENDED	OVER/(UNDER)	
_	2000-2001	2001-2002	2001-2002	2002-2003	2002-2003	EXISTING	
Office of Motor Vehicle Testing Fund	\$0	\$22,000	\$22,000	\$22,528	\$22,000	\$0	
Motor Vehicles Customer Service and Technology Fund	\$496,976	\$7,468,157	\$7,468,157	\$7,647,393	\$9,693,658	\$2,225,501	
Deficit Elimination/Capital Outlay Escrow Replenishment Fu	\$0	\$0	\$0	\$544,207	\$544,207	\$544,207	

MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION	
\$0	\$48,381,645	786	ACT 12 FISCAL YEAR 2001-2002	
			BA-7 TRANSACTIONS:	
\$0	\$200,800	0	Implementation of Act 1214 of 1999 which authorizes agencies to accept credit, debit or similar cards in payment of obligations to the state	
\$0	\$167,636	0	Increased federal funds for commercial drivers license enhancement aimed at identifying fraudulent test takers	
\$0	\$180,000	0	Increased federal funds for establishment of a database linking safety records to commercial vehicles	
\$0	\$48,930,081	786	EXISTING OPERATING BUDGET - December 20, 2001	
\$0	\$393,606	0	Annualization of FY 2001-2002 Classified State Employees Merit Increase	
\$0	\$324,199	0	Classified State Employees Merit Increases for FY 2002-2003	
\$0	(\$17,906)	0	Risk Management Adjustment	
\$0	\$90,000	0	Acquisitions & Major Repairs	
\$0	(\$571,000)	0	Non-Recurring Acquisitions & Major Repairs	
\$0	\$5,488	0	Rent in State-Owned Buildings	
\$0	(\$34,586)	0	Maintenance of State-Owned Buildings	
\$0	\$282,899	0	Salary Base Adjustment	
\$0	(\$867,679)	0	Attrition Adjustment	
\$0	(\$36,574)	0	Salary Funding from Other Line Items	
\$0	\$544,207	0	Group Insurance Adjustment	
\$2,033	\$2,033	0	Civil Service Adjustment	
\$0	(\$246,360)	(6)	Gubernatorial Position Reduction	
\$0	\$19,454	0	Training series adjustment	
\$0	\$1,746,592	0	OIT recommended IT item: additional funding for reengineering project	
\$0	\$255,641	0	OIT recommended IT item: contract to provide for imaging records	
\$0	\$45,661	0	OIT recommended IT item: increased software maintenance for international registration plan computer operation	
\$0	(\$30,000)	0	Reduce interagency transfers expenses to Management and Finance for operating expenses	
\$2,033	\$50,835,756	780	TOTAL RECOMMENDED	

MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION
\$0	\$0	0	LESS GOVERNOR'S SUPPLEMENTARY RECOMMENDATIONS
\$2,033	\$50,835,756	780	BASE EXECUTIVE BUDGET FISCAL YEAR 2002-2003
\$0	\$0	0	SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE: None
\$0	\$0	0	TOTAL SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE
\$2,033	\$50,835,756	780	GRAND TOTAL RECOMMENDED

PROFESSIONAL SERVICES

\$9,192,772	TOTAL PROFESSIONAL SERVICES
	Contract for study and test stations for reengineering the Office of Motor Vehicle Contract for imaging

OTHER CHARGES

\$77,300	Court fees
\$77,300	SUB-TOTAL OTHER CHARGES
	Interagency Transfers:
\$5,002,240	Transferred to Management and Finance for data processing, postage, telephone and utilities
\$86,612	Civil Service/CPTP charges
\$82,962	Transferred to State Police for automotive maintenance
\$561,827	Risk management premiums
\$139,591	Rent for state-owned buildings
\$5,873,232	SUB-TOTAL INTERAGENCY TRANSFERS
\$5,950,532	TOTAL OTHER CHARGES

ACQUISITIONS AND MAJOR REPAIRS

\$340,735	TOTAL ACQUISITIONS AND MAJOR REPAIRS
\$51,935	Replacement software for scanners
\$18,000	Mail extractor
\$180,800	Q-matic system
\$90,000	Replacement vehicles (6)